



## Liaison's Role

**OBJECTIVE:** This list of do's and don'ts is intended to help you discern how the liaison can best assist the board/association in fulfilling its obligations to enforce the NAR Code of Ethics.

### DO'S

- Share resources
  - Infographics
    - Ethics process
    - Arbitration process
  - Articles
    - Ombud's role
- Exchange ideas
- Identify issues
- Share best practices
- Assist with process/procedural questions
  - Resource for Chairperson
    - Questions should come through Chairperson
    - Assist before hearing **not** during hearing
- Assist with training materials if requested
- Assist with logistics if requested
- Assist with tech issues if requested
- Be a training resource if requested
- Maintain confidentiality

### DON'TS

- Liaison does NOT attend hearings
- Liaison does NOT review bylaws
- Liaison does NOT answer questions during the actual hearing
- Liaison does NOT discuss confidential information
- Liaison does NOT engage in the unauthorized practice of law
- Liaison does NOT provide opinion